



## **Cruisin Tasmania Motorhomes Rental Terms and Conditions**

**Valid 1 July 2010 to 30 June 2011**

### **Summary of Rental Conditions**

This document contains a brief summary of our rental conditions. Rates quoted are in Australian dollars.

**Rental Charges** - Rentals are charged per calendar day.

### **Early Bird Discount**

A discount of 5% off the daily rental rate will apply to rentals that commence 180 days after the date of booking.

### **Long Term Discounts**

21-34 days - 6% off above rates

35-49 days - 10% off above rates

### **Branches**

Hobart International Airport

Hobart branch is open seven days a week, 9am to 5.30.

Branches will be closed Christmas Day.

*Sub Branches* : Launceston Airport And Devonport ferry terminal - a pick-up and drop-off **Relocation fee** will apply.

### **Relocation fees**

\$200.00 each way for rentals commencing or finishing at Launceston or Devonport

### **Transfer**

It is the renter's responsibility to get to and from the branch.

### **Kilometres**

Rates include unlimited kilometres.

### **Administration Fees / Taxes**

Our rates include 10% GST.

### **Credit Cards**

We only accept Visa, Bankcard and MasterCard.

Visa and MasterCard will incur an additional 2% surcharge on any transaction.

### **Exchange Rate / Currency Variations**

All credit card transactions are conducted in Australian dollars.

Due to exchange rate fluctuations and/or bank transaction fees there could be some variance in the amount refunded compared to the amount initially charged. CTM does not accept any liability for variances up or down.

### **Rental Duration**

The minimum rental for all vehicles is five days.

A 10 day minimum rental period applies during the period of 21 December 2010 to 5 January 2011.

Vehicle rentals are calculated on a per calendar day basis, i.e. day of pick-up or drop off is always counted as a full day irrespective of what time the vehicle is collected or dropped off.

### **Driver's Licence**

A current and full motor vehicle driver's licence is required and must be produced upon vehicle collection.

Should a foreign licence be in a language other than English it must be accompanied by a current international driving permit issued in the same country as the driver's licence was issued.

An accredited English translation will be accepted in lieu of an international driving permit.

**Minimum Age**

Drivers must be 21 years of age or over. For drivers 75 years of age or over, a medical certificate stating that the customer is fit to drive for the duration of the hire is required upon vehicle collection.

**Extra driver fee** - there are no fees for additional drivers

**ROAD RESTRICTIONS**

2WD campervans can only be driven on sealed/bitumen roads.

The only exceptions to this are well maintained access roads of less than five kilometres to recognised campgrounds.

Should a customer wish to travel on an unsealed road that is greater than five kilometres in length to access a recognised campground special permission can be arranged pending road condition, weather and distance.

Please contact your local representative to discuss.

**General Equipment**

Each vehicle is supplied with complimentary: dustpan/brush, fire extinguisher, bucket, hose, broom, and power lead.

**Kitchen and Personal Kits**

Each vehicle is supplied with living equipment (such as bedding, cooking equipment, eating utensils, bath and tea towels.)

**Maps and Campground Guides**

Each vehicle is supplied with a Road Atlas and campground guides.

**Vehicle Consultation**

On pick up of the vehicle our staff will provide a vehicle consultation.

This includes an explanation of all the interior and exterior features of the vehicle as well as driving tips.

**Delivery and return of vehicle**

The Customer acknowledges having received the Vehicle in a clean condition, with a full fuel tank and a full bottle of gas.

The Customer will return the Vehicle in a clean condition with a full fuel tank and full bottle of gas.

**Baby Seats**

Baby seats suitable for children 6 months to 3 years' of age can be fitted to the Motorhome Range (only).

Baby seats cannot be fitted in the Hi-top Campervan

Cost is \$35 per rental.

**Booster Seats**

A booster seat suitable for a child between 3 and 8 years of age can be supplied for the Motorhome Range (only).

Baby seats cannot be fitted in the Hi-top Campervan

Cost is \$35 each per rental.

**Repairs**

Although we run late model vehicles, it may happen that small repairs are required. Repairs up to \$200 may be affected without authorisation and will be reimbursed at the end of your rental.

All vehicles are enrolled with RACT 24hr emergency roadside assistance

**Infringements and Administration Costs**

CTM reserves the right to charge the renter for any speeding, toll way or parking fines.

In addition to these costs, CTM reserves the right to charge for associated administration costs for processing the fines.

An administration fee of \$50.00 per fine will be applicable.

**Change Of Vehicle**

Should the vehicle booked be unavailable through unforeseen circumstances, CTM reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the renter to a refund.

**Limit of Liability**

In the event of no alternative vehicle being available to the renter, our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the renter) the remainder of the hire period.

**Important**

We reserve the right to refuse any rental at our discretion.

**Animals**

No animals are permitted in our vehicles, excluding guide dogs.

## **Smoking**

Smoking is not allowed in our vehicles.

## **Cancellation Fees**

If cancelled up to 22 days prior to pick-up – booking deposit forfeited of basic daily rental

If cancelled up to 21-7 days prior to pick-up – 25% of daily rental

If cancelled up to 6-1 days prior to pick-up – 50% of daily rental

If cancelled on day of pick-up or no show – 100% of rental

## **PROTECTION PACKAGE**

The Vehicle has third party insurance cover.

It is likely that any other vehicle involved in an accident also has third party insurance cover. Depending on the circumstances of the accident, the renter may be entitled to claim for their personal injury against the third party insurance of the party responsible for the accident. The extent of such third party insurance varies in different States and Territories and CTM strongly recommends that all passengers take out their own Personal Injury Travel Insurance. If the renter is responsible for the accident the Vehicle's third party insurance should cover the renter for the liability except where the renter has committed a breach of the Vehicle's third party insurance, e.g. drink driving.

## **Property Damage**

The Vehicle is insured for damage to it or damage to the property of a third party. However the renter is responsible up to the amount of the applicable Liability for the cost of such damage to third party property, or to the rented Vehicle.

The renter is also responsible for the cost of demurrage for the period the Vehicle is unavailable due to repairs.

The Liability applies in respect of each claim, not per rental. The Liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to CTM, not at the completion of the rental period.

CTM reserves the right to charge the renter for any vehicle damage including Third Party property damage not reported on return of the vehicle.

## **Standard Liability**

CTM rental charge includes a Standard Liability of \$5000

A Bond of \$5000. will be collected at the time of entering into the Rental Contract. Payment of this Bond is only accepted by credit card. The \$5000 will be debited to the credit card account.

An administration fee equal to the merchant surcharge applies.

The Standard Liability can be reduced by purchasing one of the following Reduction Options:

### **Reduction Option 1**

A Liability of \$2,500 applies. This Option can be purchased by paying to CTM \$20 per day.

A Bond of \$2,500 will be collected at the time of entering into the Rental Contract. Payment of this Bond is only accepted by credit card. The \$2,500 will be debited to the credit card account immediately.

An administration fee equal to the merchant surcharge applies.

### **Reduction Option 2**

A \$300. Liability applies. This Option can be purchased by paying to CTM \$39.00 per day.

A Bond of \$300.00 will be collected at the time of entering into the Rental Contract. This Bond is payable to CTM by an open signed credit card imprint with an authorisation obtained (sufficient funds must be available) for \$300.00

## **Bond**

For security purposes only a credit card can be used to provide a vehicle security Bond.

The credit card holder must be present and able to sign for the Bond upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

The Bond is fully refundable when the vehicle is returned to the correct location on time, is full of fuel, toilet and gray water tanks emptied and all other terms of the Rental Contract have been complied with. If there is damage to the vehicle on its return, the Bond will be used to cover the cost of such damage up to the amount of the relevant Liability. However, if the terms of the Rental Contract are breached and the Bond is insufficient to cover the damage then any extra cost will be charged.

## **Full Responsibility**

At all times the renter is responsible for:

- Damage caused where the terms of Rental Contract have been breached.
- Damage caused by negligence.
- Damage caused to the Vehicle in any way by part or total water submersion or salt water.
- Damage caused due to a single vehicle roll over.
- Damage caused to the Vehicle by the renter's wilful conduct.
- Damage caused to the Vehicle when using the Vehicle in contravention of any legislation or regulation controlling traffic.

- Damage or loss caused to any personal belongings.
- Damage caused due to use of incorrect or contaminated fuel.
- Damage to the awning.
- Damages to windscreen.
- Damage to the overhead or under-body of the Vehicle

### **Airport Access Fees**

An Airport concession fee of AU\$16.50 will apply for hires with pick-up at Hobart Airport.

### **Terms/Conditions**

Are subject to change without notice.

### **Pick up and drop off locations.**

Hobart- Hobart Airport parking bays 11-13 section - I

Launceston – 278 Evandale road Western Junction Tasmania 7212 [300 metres from Airport]

Devonport - Devonport Ferry Terminal

When clients arrive at any of the above Terminals, We recommend they ring CTM head office

For directions to locate their vehicle . Ph 1300 664485

### **Cruisin Tasmania Motorhomes Pty Ltd**

Box 6 Strachan Street

Hobart International Airport

Cambridge Tasmania 7170.

### **Use of the vehicle**

The Customer agrees that, during the Rental Period, the Customer will not allow the Vehicle to be: driven otherwise than in a prudent and cautious manner.

A single Vehicle rollover is considered a breach of this condition and the Customer will be responsible for the first AU\$5000.00 of the cost of damage regardless of fault. The AU\$5000.00 is **debited** from the Customer's credit card immediately upon notification of accident to CTM.

A single Vehicle rollover may include, but is not limited to, a Vehicle that has rolled, tipped or fallen over and this has caused damage to the side and/or roof area of the Vehicle; driven by a person under the influence of alcohol or drugs or with a blood alcohol level in excess of that permitted by law; left with the ignition key in the Vehicle while it is unoccupied

### **Damaged by:**

submersion in water

contact with salt water

creek or river crossing

driving through flooded areas

beach driving

used for any illegal purpose or in any race,

rally or contest;

used to tow any vehicle or trailer;

used to carry passengers or property for hire or reward;

used to carry more persons than is permitted by any relevant authority or detailed in the Vehicle manual or on the Vehicle or specified in this Agreement;

used to carry volatile liquids, gases,

explosives or other corrosive or inflammable material;

and vehicles are not to be used for the purpose of transporting and haulage of goods other than what might be reasonably expected of a leisure rental. Road restrictions apply as follows:

2WD vehicles must not be used on any unsealed road (being a road not sealed with a hard material such as tar, bitumen or concrete). Off road conditions include, but are not limited to: fire trails, beaches, sand, tracks,

### **Delivery and return of vehicle**

The Customer acknowledges having received the Vehicle in a clean condition, with a full fuel tank and a full bottle of gas, the Customer will return the Vehicle in a clean condition with a full fuel tank and a full bottle of gas.